

XYZ Storage Website Terms of Use & Privacy Policy

Version 2.1

Last Updated: 2022/05/30





Terms of Use

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Any personal data submitted by the visitor to this Web site may be used for further communications only from XYZ Storage but will not be sold or given to third parties.

No part of this web site may be copied, republished, stored in a retrieval system or otherwise reproduced or transmitted, in any form or by any means whatsoever.

Privacy Policy

We are committed to providing our visitors with a web site that respects their privacy. This page summarizes the privacy policy and practices on xyzstorage.com.

- XYZ Storage endeavours to include accurate and up-to-date information on its web site.
 However, XYZ Storage offers no guarantees, express or implied, as to the accuracy or
 completeness of the information contained or referenced therein. All users accept that all
 access to and use of this site, and any site linked to this site, and the content thereof, is at
 their own risk.
- We do not automatically gather any personal information from you, such as your name, phone number, e-mail or address. This information is only obtained if you supply it voluntarily, usually through contacting us via e-mail, or registering in a secure portion of the site.
- 3. Any personal information you do provide is protected under the federal Privacy Act of Canada. This means that, at the point of collection, you will be informed that your personal information is being collected, the purpose for which it is being collected and that you have a right of access to the information.



- 4. We use software that receives and records the Internet Protocol (IP) address of the computer that has contacted our Web site. We make no attempt to link these addresses with the identity of individuals visiting our site.
- 5. We do not regularly use "cookies" to track how our visitors use the site. Whenever we enable "cookies" to facilitate your transactions, we will first inform you.
- 6. Visitor information is not disclosed to anyone except personnel who need the information, e.g., to respond to a request.
- 7. If you join an online discussion group, we may ask you to volunteer personal information such as your name and email address for the purposes of effective administration of the discussion group. In some cases, our groups are limited to member only discussions and as such cannot be accessed by the general public. We will notify you as to whether you are joining a closed (limited) or open (public) discussion.
- 8. You have the choice of whether or not to give us your personal information. In certain places or certain pages on our website, we will ask you if you wish to receive electronic communications, which includes but is not limited to email, SMS, direct mail, or to be contacted by a XYZ Storage representative in the future. Your consent is optional, however, if you would like to receive a response from us, you are required to give consent in order for us to contact you. In certain areas of the website or in our marketing communication there will be a checkbox that says "I accept terms and conditions". Checking off the box acknowledges that you would like to receive marketing communication from XYZ Storage. Marketing communications include but are not limited to direct mail, SMS, email marketing, and/or being contacted by an XYZ Storage representative.

You may opt-out of receiving email, SMS, or other marketing communications from us by using the "unsubscribe" link in our emails, texting STOP for SMS messages, or by emailing us at info@xyzstorage.com. To opt-out of physical mailings and telephone communications, or to add your name to our do-not-share list, you may email us at the above email address. When opting out, please include your full name, email address, telephone number, and mailing address so that we can ensure we are removing the correct individual off our contact list. We will be sure your name is removed from our list



(and the list we may share with third parties) as soon as possible after we receive your request. Please be aware, however, that even after your request is processed, we may, for a time, retain residual information about you in backup and/or archival copies of our database.

For questions or comments regarding this policy please <u>contact us</u> by E-mail. Additional information about <u>Canada's Privacy Act</u> can be found here.